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March 27, 2020

A COVID-19 Update from Secure Care Products

To our valued customers:

You may have heard that yesterday, the governor of New Hampshire announced an emergency order requiring the closure of non-essential businesses and that New Hampshire residents stay at home.

We wanted to confirm that as a provider of equipment and services supporting healthcare facilities, Secure Care Products is absolutely an essential business and will continue to remain open. We will continue to closely follow updates and guidelines from local officials and publish updates as needed to communicate any further changes.

As previously communicated, we continue to work remotely where possible, and maintain our practice of social distancing for those remaining in the office and manufacturing. Our goal is to continue supporting our customers with the same high levels of service they have come to expect from Secure Care Products, while keeping our employees healthy and safe.

Lastly, we have received notifications from shippers regarding the suspension of service guarantees. To date we have not experienced issues with product availability. However, we wanted to make you aware that these notifications from shippers does indicate that delays could potentially impact our receipt of goods, as well as our delivery of equipment to you. **We remain committed to supporting our customers' needs to their schedules as much as possible given the current situation.**

Please do not hesitate to reach out to us if you think we can be of assistance. We will continue to provide updates via our website and social media channels as this situation evolves. Please [bookmark our website](#) and like/follow us on [LinkedIn](#), [Facebook](#) and [Twitter](#) to make sure you are seeing our latest updates.

Best Regards,

A handwritten signature in black ink that reads 'Harold Baldwin'.

Harold Baldwin
President and Owner

